

# WAIKIKI GRAND, AOA

134 KAPAHULU AVE.  
HONOLULU, HI 96815

RECEIVED  
DEC 28 2002

ZELINSKY COMPANY

John Bloom  
D. Zelinsky & Sons of Hawaii  
91-310 Komohana  
Kapolei, HI 96707

December 26, 2002

Dear John,

I wanted to write you concerning the recent painting services that your organization performed at the Waikiki Grand Hotel, Honolulu.

We watched Zelinsky paint the adjacent Park Shore Hotel. The Board was so impressed with the work that was done, that we selected your organization to provide the contractual painting services for the Waikiki Grand.

I can't think of when we have had a more pleasant experience as we continued progress on our major refurbishment program at the Waikiki Grand. From the beginning, the polite, efficient and professional manner of your staff with the coordination and organization of all the aspects of the job between myself, the Resident Manager and the Owners was outstanding. Your ability to be unintrusive with our daily activities was another plus.

The photograph documentation of the building deficiencies and spalling, by section, placed in a large binder and presented to the Board for final billing was an excellent tool. This item is of historic value for future reference. It also indicates a genuine desire by your organization to provide your clients with a fair, honest and creative service.

It is a pleasure to recommend your services and organization to all other Associations and on behalf of the Board of Directors, the members of the AOA and staff we thank you for a job well done.

Sincerely,



Gerald Starrett  
President, Board of Directors,  
Waikiki Grand AOA